

FY 17 Court Automation Coordinating Committee Update



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COMMISSION ON TECHNOLOGY

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Project Oversight & Significant Accomplishments of FY17

- Continued tracking tasks and dependencies among trial court automation projects
 - Reviewed 13 separate projects among 5 COT priority categories
 - ✦ 1. Project Scope and Current Phase
 - ✦ 2. Key Upcoming Tasks and Dates
 - ✦ 3. Dependencies on and Connecting Points with Other Projects
 - ✦ 4. Impediments
 - ✦ 5. What Constitutes “Completion” for this Project
 - ✦ 6. Planned Completion Date
 - Requested COT to formally categorize projects to be monitored
- AJACS completed 3 release cycles (Summer, Fall, Spring)
- GJ AJACS and eUniversa were refined to enable Yavapai Superior Court production e-filing and rollout to Mohave

Project Oversight & Significant Accomplishments of FY17

- Continued monthly review of LJ CMS-related efforts
 - Pinal County LJ courts Fall 2016
 - Marana Muni (final Pima court) Winter 2017
 - Maricopa County Muni courts Spring/Summer 2017 (statewide project 25% complete)
 - Gilbert CPOR feed restoration
 - Mesa statewide interfaces construction – CPOR and FARE
- Implemented eBench in Mohave, Cochise, and Santa Cruz Superior Courts
- Continued Intresys / eUniversa integration activities
- Implemented multiple AZTurboCourt enhancements, PayPal replacement (nCourt), and fee changes
- Discussed future considerations for trial courts

Future Considerations from CACC Discussion



1. Smart forms need to replace static forms in all courts
2. The technology gap between haves and have nots must not be allowed to widen
3. An increasing cultural emphasis on transparency will emerge at the expense of operational confidentiality
4. More legal matters will be handled administratively
5. “Bring Your Own Device” will become the prevalent mode of operating with technology, both for court users and court employees
6. A statewide continuity of operations plan needs to be formalized for court technology

Major Plans for FY18



- Continue LJ CMS (AZTEC-replacement system) rollout in Yuma and Yavapai counties
 - Remaining Maricopa courts already scheduled for June & Aug 2017; Yuma and Yavapai scheduled to complete in FY18
 - Ensure Glendale's local functionality (many custom bolt-ons)
- Merge both LJ and GJ courts into same AJACS codeset at Version 6.0 (*yes, we said that last year*)
- Complete Scottsdale's new statewide interfaces (if not done by June 30)
- Expand e-filing beyond Mohave to remaining rural superior courts
 - Complete AZTurboCourt integration into eUniversa electronic filing manager
 - Get Maricopa and Pima functioning on eUniversa

Major Plans for FY18



- Expand eBench usage then eFiling to remaining GJ courts
- Complete public access to documents solution (eAccess) for soft release
 - Receive Maricopa data & access to docs before going live
 - Complete document transfer subscription for Coconino
- Resume MCJC small claims e-filing w/ enhanced party matching

Major Plans for FY18



- Consider the implications of *Fair Justice for All* on court processes and automation systems
- Pursue the project tracking course COT directs
 - Determine appropriate frequency and scrutiny levels

Major Items for COT Consideration



- AZTEC replacement must remain Priority One
 - Don't neglect needed GJ enhancements and 6.0 testing/implementation
- Provide continued funding for LJ CMS training and rollout effort
 - Multiple concurrent implementation teams required to sufficiently cover remaining courts
- Ensure revenue enhancing projects get implemented
 - eUniversa eFiling approach with eBench for judge review
 - eAccess for statewide access to documents
 - FARE in all remaining courts not yet adopting
- Provide resources and priority for General Jurisdiction CMS enhancements (both old and new); it comes down to priority of resources and development
- Ensure JOLTSaz rural rollout completes

Future Things to Prepare For...



- Ensure smaller, less funded courts benefit from technology innovations of larger, better funded courts
- Focus on making court forms “smart” and their content e-fileable
- Consider the following macro trends:
 - Cultural emphasis on transparency at expense of operational confidentiality will increase – access protections will wither
 - More legal matters will be handled administratively
 - BYOD will become the prevalent operating mode for technology with both court employees and court users
 - Statutory changes with *Fair Justice For All* will affect court processes and systems; prepare for automation & programming impacts

CACC Project Spending Priorities



1. **LJ CMS Training and Rollout**
 - Fund concurrent impl. teams to speed rollout progress
2. **Continued GJ CMS Enhancements**
 - Allocate resources to remaining enhancements from user group and steering committee per COT priorities
3. **Critical statewide LJ CMS enhancements***
 - When applicable
4. **Prepare for the coming tidal wave of digital exhibits**
 - Once final report of current task force is released